



Naturally Powerful -Totally Safe!®



Frequently Asked Questions about Septo Clean

What is it made of? What's in it? My pet has eaten it?

Food based, grains and yeasts. Non-toxic if digested.

I read that you don't have to add anything etc. etc.?

If you have a perfectly designed system, with perfect soil characteristics, and you use the system perfectly, you still have the problem of our cold soil conditions. An identical system in Florida will last two to three times as long. Septo Clean helps the system deal with all the things that can and do go wrong.

How often should I use it?

One cup (120 g) to start, then one half cup (60 g) every two weeks in an 800 gallon (3000 litres) residential tank. If odours persist, use a double dose. For systems over 800 gallons (3000 litres), use one cup every two weeks.

One of your competitors claims that adding their product once a year does the job?

We provide a healthy diet for the waste digesting bacteria. It's the same as us having a healthy diet. Eating once a year won't cut it.

I've heard that you can keep the system going by adding liver/hamburger/baker's yeast?

Also dead squirrels or gophers! The point in "feeding" the system is to give the bacteria a healthy diet so that they can work for you. All the home recipes give only a small part of the diet, like you eating nothing but steak.

Product X has enzymes. Does Septo Clean?

Bacteria in the waste produce their own enzymes, which are tailored to the waste stream. If you take care of the bacteria, you don't have to add costly enzymes.

Will your product protect the system from kitchen grease?

Septo Clean will help the system deal with the small amounts of grease that escape when appropriate care is taken to minimize it. If every precaution isn't taken to minimize grease escape, the grease will build up. Even sewage plants can't deal with kitchen grease, which is why restaurants are required to have grease traps.

If I can't use disinfectants how can I protect myself from bacteria?

Like grease, you must minimize putting anything down the drains that kills bacteria. However, we have to minimize bacteria. Use of bleach in moderation is the best choice, since it exhausts itself on the organic waste. Most chemical disinfectants have a much longer effect. Chemical drain cleaners are also a real problem.

Why don't you make it in pucks or tablet forms?

Septo Clean outperforms because of its finely divided granules, which present a much higher surface area to the bacteria, on which they feed and colonize. Sometimes pucks don't completely dissolve.

Aren't you required to list ingredients on the package?

Ingredient listing is only required on products sold as foods, products applied to the skin such as soaps, lotions & cosmetics, or products that are recognized as hazardous. Septo Clean is harmless to humans or animals.

What does the Eco-safer logo on your package mean?

Septo Clean has been recognized as not only environmentally safer, but actually environmentally beneficial since 1963. Septo Clean is safe to handle, store and use.

I'm getting a bad smell outside that seems to be coming from the stack. Will Septo Clean clear it up?

First ensure the stack rises high enough above the roof. A breeze can cause this odour when the cottage is backed by a hill or a dense wood. Air passing over the stack actually draws septic gases out. Normally the breeze takes it away, but often it curls back off the hill etc. Try an elbow on the stack pointing away from the breeze.

How often should I have the tank pumped?

The general guideline, especially for waterfront properties, is every three years. Every system is different and is used differently. Unless you are prepared to check the tank once or twice a year, trust your pumper for advice. A poor system might require yearly pumping. A good system might go five or six years.

I get flyers from mail order outfits in North Bay & Owen Sound. Do you know about those products?

Those products are a white powder, which is almost certainly a chemical. Chemicals offered for this application are usually lime or alum, which are used in sewage plants for bulking up the sludge so it can be filtered off. In septic systems the motto is "Let sleeping sludge lie".

Why should I use Septo Clean instead of competitive products?

Proven residential and commercial performance since 1963; total safety for your family and the environment; and low annual cost. Canadian owned. Canadian made.

How should I treat my cottage system when shutting down for winter?

One cup (120 g) of Septo Clean will ensure the tank keeps digesting for much longer. This helps prevent freezing and helps digest the remaining waste. Just be sure to start up in the spring with a double dose (120 g) of Septo Clean!

100% CANADIAN OWNED SINCE 1963!